

# Community Involvement Starts with you

Stop the Violence  
Report Crime  
Keep Drugs Out

OFFICE OF THE SHERIFF  
COMMUNITY AFFAIRS DIVISION  
CRIME PREVENTION UNIT  
501 EAST BAY ST., ROOM 204  
JACKSONVILLE, FLORIDA 32202  
(904) 630-2160 (Mon-Fri 8am-5pm)  
(904) 630-0500 (After Hours)

Non Emergency Phone: 630-0500  
Crime Stoppers 1-866-845-TIPS (8477)  
[www.coj.net/jso](http://www.coj.net/jso)

PARENTING TIPS GUIDE

# HELP US MAKE "OPERATION SAFE STREETS" A SUCCESS





## **A Message from Sheriff John H. Rutherford**

Public Safety involves a partnership. I invite you to partner with your men and women in blue uniforms. When the citizens and police officers know and trust one another, they become unified in their approach to crime.

With your help, we can build on the benefits that have already been provided by the neighborhood walks, advisory councils, neighborhood watches and stop stations that are currently in place. I ride with patrol officers throughout the city on a regular basis so I experience firsthand the challenges and issues that exist in our community today. Let us pledge to work together to make Jacksonville the best and safest place to live.

Our sworn and non-sworn personnel are dedicated and committed employees who strive to make the Jacksonville Sheriff's Office the premier law enforcement agency in the nation.

We encourage you to report crimes to the police. Be our eyes and ears in your community. Thank you for your support.

**Together we can make a difference**



## Set and know curfew times for children

### PARENTING TIPS

- 1. Take care of your family first** [www.familyfirst.net](http://www.familyfirst.net)
  - Know curfew times for children [www.coj.net/jso](http://www.coj.net/jso)
  - Support your schools [www.educationcentral.org](http://www.educationcentral.org)
  - Instill good morals and values
  - Homework Hotline assistance [www.homeworkhotline.com](http://www.homeworkhotline.com)
  - Be a role model (caring, loving, providing parent)
  - If you need help parenting call **United Way 211** or (904) 632-0600 or on the web at [www.nefl211.org](http://www.nefl211.org)

## 2. Report Crimes to the Police

- Non emergency [630-0500](tel:630-0500)  
(crimes that have already occurred, no threat of danger)
- Emergency (crimes in progress) [911](tel:911)
- Be our eyes and ears in your community
- Crime Stoppers [1-866-845-TIPS](tel:1-866-845-TIPS) [www.fccrimestoppers.com](http://www.fccrimestoppers.com)

## 3. Support Civic Associations

- Be a part of a Citizens Planning Advisory Committee (CPAC) [630-CITY](tel:630-CITY)
- Join a Sheriff's Advisory Council Group (ShAdCo) [630-2160](tel:630-2160)
- Get involved or join your Neighborhood Watch. You can apply for both online [www.coj.net/jso](http://www.coj.net/jso)

## 4. Be a Mentor

- Big Brothers-Big Sisters [727-9797](tel:727-9797) [www.bbbsjax.org](http://www.bbbsjax.org)
- Take Stock in Children [354-5918](tel:354-5918) [www.takestockinchildren.com](http://www.takestockinchildren.com)
- Kesler Mentoring Connection [224-2400](tel:224-2400) [www.mentoringconnection.org](http://www.mentoringconnection.org)

## 5. PAL (Police Athletic League) [355-3308](tel:355-3308) [www.jaxpal.com](http://www.jaxpal.com)

- Boy Scouts of America [388-0591](tel:388-0591) [www.nfcbosa.org](http://www.nfcbosa.org)
- Girl Scouts of America [388-4653](tel:388-4653) [www.girlscouts-gateway.org](http://www.girlscouts-gateway.org)

## 6. Businesses

- Offer EAP (Employee Assistance Program)
- Give time off to take care of children (school functions etc.)
- Offer daycare subsidies

## 7. Fathers

- You can be an active dad even if you don't live with your kids  
[www.dads4life.org](http://www.dads4life.org)



**Join and attend  
local PTA's**

## TIPS ON MANAGING CONFLICT

Understand your own feelings about conflict; get help if you need it

Practice active listening

Generate options for resolving conflict

Try to move away from confrontation and toward agreement

Voice your needs and define the problem

Discuss various ways of solving the problem together



**Resolve conflicts amicably**

## MEDIA

Encourage your children not to watch television shows that contain violence and show victimization.

Avoid watching details of murders and resist the attraction to sensationalize violence.

Balance negative images with those that highlight positive efforts in communities, such as effective neighborhood watches.

Help promote forums that encourage participation in violence prevention efforts.

Choose age appropriate movies and videos for your children.

## FAITH BASED ORGANIZATIONS- Ways to get involved

Does your congregation provide community oriented services to the surrounding community and families ?

Does your congregation reach out to the homeless and poor ?

Does your congregation provide youth mentoring programs to stress values and personal responsibility ?

Does your congregation offer summer youth programs and or after school programs ?

Does your congregation have areas of expertise in the area of teen pregnancy, child abuse, domestic violence, dropout prevention, drug abuse prevention, etc. ? Do they offer programs/counseling ?

## FAMILY

Give family support—provide love and support for your children

Create positive family communication—teach your children to communicate with you honestly so they will seek advice from you when needed

Identify for your children trusted adults with whom they can communicate openly (grandparents, clergy, police, etc.)

Encourage your children to become involved in the community

Set family boundaries with clear rules and consequences; monitor your children's whereabouts

Ensure your children have positive peer influence—know their friends and their friends' parents

Get your children involved in creative activities such as sports, clubs and school functions

Ensure your children are supervised at all times, even when they are not with you

Encourage your children to be honest and tell the truth even when it is not easy, reward and punish appropriately

Teach your children to plan ahead and make good choices

Teach your children resistance skills—resist negative peer pressure and dangerous situations



**Monitor and establish computer time and content while being used by your child**

Teach your children personal power — that they have control over the things that happen to them

Teach your children peaceful conflict resolution — to resolve conflicts non violently

Listen to your children; sympathize and try not to blame

Show children how to settle arguments or solve problems by using words or actions that don't hurt others. Set the example by the way you handle everyday conflicts in the family, at work and in the neighborhood. Don't forget that common courtesies like "please," "thank you," and "excuse me" help ease tensions that can lead to violence.

Ensure your computer/internet is monitored by adults — establish computer time limitations

Know what is in your children's room and what they are watching on TV. Monitor cell phone activity/text messaging

## **COMMUNITY TIPS**

Join a Neighborhood Watch Program; contact Community Affairs at [www.coj.net/jso](http://www.coj.net/jso)

Have your neighborhood watch arrange for speakers from the local child abuse council, domestic violence shelter and family service center. Attend your meetings. Neighbors can be taught to recognize early signs of family violence, abuse and neglect

Look for early intervention and support programs that address your specific needs

Make the neighborhood safer by reporting broken street lights, cleaning up parks and vacant lots (904) 630-CITY

Help out a friend or coworker who has been the victim of a crime by cooking a meal, baby-sitting or call victim services or a crisis hotline for them

Help prevent quarrels between children or teenagers that turn violent

Encourage neighbors or friends to safely dispose of unwanted weapons

Talk to your neighbors about practices that deter violence as a presence in your neighborhood

Help identify positive ways for children to spend their time and energy after school

Report all suspicious activity to the police



**Join a Neighborhood Watch Program and arrange for speakers from the local child abuse council, domestic violence shelter and family services organization. Organize clean-ups and other community activities.**





**STOP, DON'T TOUCH, GET AWAY, TELL AN ADULT**  
**Teach your children what to do if they find a**  
**firearm or something that might be a weapon.**

## **FIREARMS**

Encourage government officials to increase penalties for carrying illegal firearms

Teach your children what to do if they find a firearm or something that might be a weapon

**STOP, DON'T TOUCH, GET AWAY, TELL AN ADULT**

Promote use of gun locks. Contact your local police substations about the availability of free gun locks

Report suspicious activity to the police

## **SCHOOLS**

Become active at your children's schools

Ensure your child's school provides a caring, encouraging environment

Ask your schools about offering programs that teach civic participation, anti-bullying programs and policies that support community service hours. Ask them about considering community service hours as a requirement for all extra curricular activities

Ask your schools about providing quality educational programs for students suspended or expelled from regular school and encourage positive activities to keep suspended children off the street

Ask you school about offering their school site to community organizations for meetings, for coordinated delivery of health care and social services to children and their families

Ask your schools to incorporate child development and parenting skills to the existing educational curriculum for all ages K-12

## **BUSINESS SAFETY TIPS**

Please call our office at 630-2160 or visit our website for further information [www.coj.net/jso](http://www.coj.net/jso) (click on community affairs)

# Checklist to assist you with Violence Prevention

## Checklist for Family

- Do you and your family understand the dangers of weapons, especially unsecured firearms?
- Do you and your family talk about costs of violence? (personal and financial)
- Do you think carefully about the kind of television, movies, and games your children watch and play?
- Do you teach your children ways to handle and settle disputes without violence?

## Checklist for Neighborhood

- Do you know your neighbors reasonably well?
- Do you work together to make your neighborhood safe for children?
- Do you and your neighbors agree on how and when to step in to prevent kids from becoming violent?
- Do you participate in your Neighborhood Watch Program?
- Do you and your neighbors know there are positive ways for children to spend their time after school?
- Do you and your neighbors work with the police, school officials, and civic groups to address issues in your neighborhood?

## Checklist for Community

- Do you know safe ways for residents to dispose of unwanted weapons and ammunition?
- Do you know of outreach services or mentoring for troubled youths?
- Do you have clear standards that reject violence in your community?
- Do you know about resources that help people learn how to solve problems without violence? (example: have a representative from Children and Family Services speak at a Neighborhood Watch meeting about ways to resolve conflicts without violence)

# Need More Help...

## **Empowered Parents**

*Learn how to effectively parent difficult kids.*

P.O. Box 60722, Jacksonville, FL 32236

904-838-9689

E-mail: [glenn@ffnef.com](mailto:glenn@ffnef.com)

## **Jacksonville Children's Commission**

*Get insightful information on the safety and welfare of your child.*

1095 A. Philip Randolph Blvd., Jacksonville, FL 32206

904-630-3647

[www.jcci.org](http://www.jcci.org)

## **Boys and Girls Club of NE Florida**

*Get children involved in learning and growing together in a safe environment.*

1300 Riverplace Blvd. Suite 310, Jacksonville, FL 32207

904-396-4435

[www.bgcnf.org](http://www.bgcnf.org)

## **Early Learning Coalition of Duval**

*Learn preparations for kindergarten.*

6850 Belfort Oaks Place Suite 102, Jacksonville, FL 32216

904-208-2040

[www.elcofduval.org](http://www.elcofduval.org)

## **Born Learning**

*Learn preparations for early childhood development.*

1300 Riverplace Blvd. Suite 500, Jacksonville, FL 32203

904-390-3225

[www.bornlearning.org](http://www.bornlearning.org)

## **The Bridge of NE Florida**

*Learn how to get direction and help in healthy, productive and independent youths and families.*

1824 Pearl St., Jacksonville, FL 32206

904-354-7799

[www.forthekids@bridgejaxkids.com](http://www.forthekids@bridgejaxkids.com)

## **Daniel, Inc.**

*Florida's oldest child services agency.*

4203 Southpoint Blvd., Jacksonville, FL 32216

904-296-1055

[www.danielkids.org](http://www.danielkids.org)

## **Mental Health Association of NE Florida**

*Get help understanding mental health issues.*

4615 Philips Highway, Jacksonville, FL 32207

904-731-8291

[www.mhjax.org](http://www.mhjax.org)

## **Duval County Schools**

1701 Prudential Dr., Jacksonville, FL 32207

904-390-2000

[www.educationcentral.org](http://www.educationcentral.org)

## **Duval County Community Involvement**

*Learn how to find connection between kids and their community.*

1701 Prudential Dr., Jacksonville, FL 32207

904-390-2960

[www.educationcentral.org/community](http://www.educationcentral.org/community)

## **Jacksonville Area Legal Aid**

*Learn how to effectively receive legal information.*

126 West Adams St., Jacksonville, FL 32202

904-356-8371

[www.jaxlegalaids.org](http://www.jaxlegalaids.org)

## **Lutheran Social Services of NE Florida, Inc.**

*Learn through a faith-based social service who is focused on improving the quality of life.*

4615 Philips Highway, Jacksonville, FL 32207

904-448-5995

[www.lssjax.org](http://www.lssjax.org)

## **Northwest Behavioral Services, Inc.**

*Learn how to understand behaviors.*

2392 North Edgewood Ave., Jacksonville, FL 32254

904-781-7797

[www.nwbh.org](http://www.nwbh.org)

## **United Way of Northeast Florida**

*Learn how to access health, social and human services.*

E-mail [firstcall3@uwnefl.org](mailto:firstcall3@uwnefl.org)

[www.nefl211.org](http://www.nefl211.org)

### **JSO is providing this information as a public service.**

Some of the organizations and resources mentioned in this guide are privately managed and funded. The services and benefits offered may require payment of a fee or cost. The Jacksonville Sheriff's Office cannot guarantee the success of any program in addressing a particular problem or need, but does recognize the great value of the listed organizations and resources as we build a partnership to assist the parents and families of our community.

Updated 4/2007

## IMPORTANT PHONE NUMBERS

<b>Non-emergencies</b>	<b>.630-0500</b>
<b>Emergencies</b>	<b>.9-1-1</b>
<b>JSO Information</b>	<b>.630-7600</b>
Auto Theft	.630-2173
Burglary Unit	.630-2175
Community Affairs	.630-2160
Crimes Against Persons	.630-7991
Crimes Against Property	.630-7998
Family Violence/Child Abuse	.630-2627
Homicide	.630-2172
Internal Affairs (complaints about employees)	.630-2187
Jail Information	.630-5747
Narcotics	.630-2163
Records	.630-2209
Recruitment	.713-4900
Robbery	.630-2179
Sex Crimes	.630-2168
Vice	.630-2163
Zone 1 (Gateway)	.924-5361
Zone 2 (Regency)	.726-5100
Zone 3 (Powers Avenue)	.828-5463
Zone 4 (Cedar Hills)	.573-3165
Zone 5 (McDuff Avenue)	.384-8028
Zone 6 (Highlands)	.696-4335

Possible rewards from Crime Stoppers  
1-866-845-TIPS (8477) [www.fccrimestoppers.com](http://www.fccrimestoppers.com)  
Contact police on the web at [www.coj.net/jso](http://www.coj.net/jso)



**You and the Sheriff's Office  
working together to stop crime.**