



For Immediate Release
Thursday, October 15, 2015
Page 1 of 1

For more information contact:
Commander Jason Arres
Office of Professional Standards
Public Information Officer
(630) 420-4137
Arresj@naperville.il.us

Naperville Police Department Media Release

Naperville Police Investigating Telephone Scams

NAPERVILLE, Ill.— The Naperville Police Department continues to receive a number of complaints from residents who have been the victims of telephone scams. In these recent incidents, citizens are receiving calls from person(s) purporting themselves to be City of Naperville employees attempting to collect outstanding electric utility bills. The subjects placing these calls advise people that they need to make immediate payment. Many of these callers threaten the victim with shutting off electric service, if the victim does not provide immediate payment.

In many cases, the caller provides a toll-free 800 phone number which when called has an outgoing message claiming to be the Naperville Electric Department. Please be advised that the City does not solicit payment over the phone and would never use a toll-free phone number. Also in past instances, caller ID's have displayed actual City of Naperville phone numbers which have been 'spoofed' and do not accurately reflect the call's origin.

Anyone receiving such calls should never make payment or provide the caller with any personal or banking information. The City of Naperville will never call and demand payment. The public is reminded to be very cautious of any caller demanding money or payment for these purposes or for any other type of payments. If you have any questions about these types of calls, please contact the Naperville Police Department at (630) 420-6666.

###

About Naperville: Located 28 miles west of Chicago, Naperville, Ill., is home to approximately 145,000 people. This vibrant, thriving City consistently ranks as a top community in the nation in which to live, raise children and retire. The City is home to acclaimed public and parochial schools, the best public library system in the country, an array of healthcare options and an exceptionally low crime rate. Naperville has ready access to a variety of public transportation, housing and employment options. The City's diversified employer base features high technology firms, retailers and factories, as well as small and home-based businesses. Residents also enjoy world-class parks, diverse worship options, the opportunity to serve on several City boards and commissions, a thriving downtown shopping and dining area, a renowned outdoor history museum known as Naper Settlement and an active civic community. For more information, please visit our website at www.naperville.il.us.