#### Building Your Brand-Successful Marketing

Susan Rogers Odessa Crime Stoppers, Inc.

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### Marketing

- The action or business of promoting and selling products or services
- The practice of increasing awareness for a product or service

Why do we need to market our program...

Every Crime Stoppers program strives to be successful.

To be successful you've got to get those tips, solve those cases and raise some money.

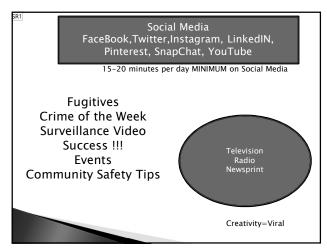
This where marketing comes in.

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#### Where to Start

- ▶ Your Product: Crime Stoppers
  - Know your product, you can't sell something you don't understand
- Your Goal: To increase public awareness by making Crime Stoppers a household word. Marketing is about consistency. You can change the creative, but don't lose sight of what your mission is. Say it again and again, until you're sick of it.

DO NOT UNDERESTIMATE THE POWER OF REPETITION



#### Emotional Triggers Used on Social Media

Guilt and/or Sympathy-caused 32% of potential donors to avoid giving opportunities

Threat (ex-Climate Change)

Fun & Humor MOST UNDER UTILIZED 8 out of 10 social media users SHARE funny videos & messages)

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# So you may be thinking... WHAT IS FUNNY ABOUT CRIME?

**SR1** Susan Rogers, 9/20/2021





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Take advantage of this special now. Valentine's Day Weekend Special!

Do you have an ex-Valentine and know they have outstanding warrants? Give us a call with their location and we'll take care of the rest.

This Valentine's Day Weekend Special starts off with a set of limited-edition platinum bracelets, free transportation with a chauffeur, a one-night minimum stay in luxurious \* \* \* \* \* \* \* \* accommodations and professional glamour shots. This offer is capped off with a special Valentine's dinner.

We know this special is so incredible that you may be tempted to provide additional referrals.

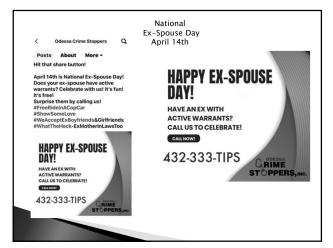
We don't blame you, this special is too sweet to pass up. Operators are standing by!

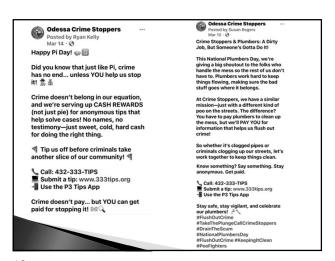
432-333-TIPS or use our app P3Tips

#MakeYourReservationsNow
#NotSoldInStores
#SpaceIsNotLimited
#RomanticGetAwayForOne
#WorldWideReach
#HookYourExUp
#SecretAdmirer
#GotMoreThanOne#We'llTakeThemAll









## **Tips for Social Media**

- Post Smart Consistency: 2-4 posts/week
  - COLLAB!
  - Use AI tools
  - See what's trending
  - Branded hashtags
     Engage... don't broadcast
     Call to Action
     Fun, shareable content
- VIDEO WINS!
   Reels=10x engagement

Follow SuccessDouble down on winsDrop what fails

- · Track Everything

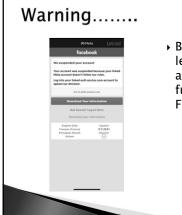
  - Platform analyticsGoogle analytics
- · One voice, all channels

  - Coherent message
     Simple is better

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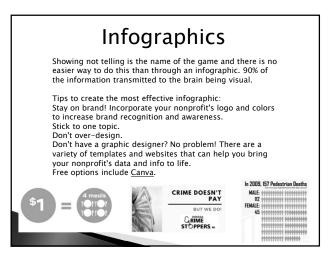


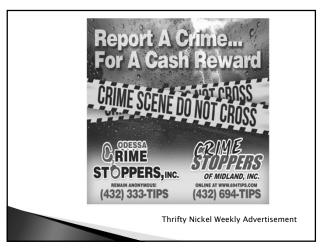
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• Be sure you have at least one administrator with full access on your FB page!

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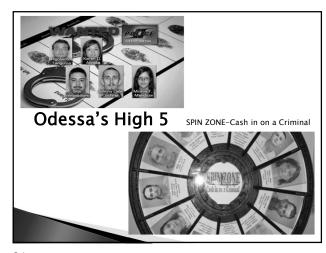


#### **Great Marketing Opportunities**

- Community Service Events
- Neighborhood Watch Programs
- Youth Functions
- ▶ PTA & Other school functions
- Community Clubs
- ▶ Service Organizations → PodCast-YouTube
- ▶ County Fairs
- ▶ Health Fairs
- ▶ Mall Special Events
- ▶ Parades
- National Crime Stoppers Month
- ▶ Chamber Publications

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#### **Other Opportunities**

- ▶ Signs
- ▶ Bill Boards-Electronic
- Metal Street Signs
- ▶ Crime Scene Tape
- ▶ T-shirts, caps
- Playing cards
- ▶ Pizza Box
- ▶ Tooth Brush
- Screen Vision

Ncm.com & screenvisionmedia.com

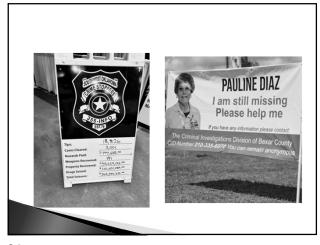
Bumper Stickers Utilities vehicles City Buses/Public Transportation Cabs

Police Vehicles-COPS TV/Radio Vehicles



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#### **EDDM-EVERY DOOR DIRECT MAIL**

Is a tool offered by the United States Postal Service available to promote your program. EDDM allows you to choose zip codes and neighborhoods, you can even filter by age, income or household size using US Census data.

https://eddm.usps.com/eddm/select-routes.htm

**Getting started**Establish an account with USPS or use your Establish an account with USPS or use your current account
You are required to send a minimum of 200 pieces but are allowed 5000 pieces a day per zip code
Select your neighborhood and audience using the EDDM online tool
Design your mail piece following the recommended guidelines
Choose your drop off date and payment locations

An EDDM Retail mailpiece must be flat, weigh no more than 3.3 oz, and meet at least one of the following size requirements:

- 1) Have a length greater than 10.5"
- 2) Have a height greater than 6.125"
- 3) Have a thickness greater than 0.25".

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#### Handouts/Posters

- National Crime Prevention Council
- ▶ Consumer.gov
- ▶ FTC.gov
- ▶ DEA.gov
- National Child Safety Council
- Law Publications
- Templates for brochures, posters, flyers etc.
- Add your crime stoppers program

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#### Fundraising, UGH! It's really not that bad!

Susan Rogers Executive Director, Odessa Crime Stoppers Texas Association For Crime Stoppers

You can have publicity without fundraising, but you can't have fundraising without publicity!

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# How to get your board to step up to the plate

This is a common problem. Board members are reluctant to accept their responsibility to give and to solicit money for the non profit they serve.

Do the board members really understand the mission ? Can they articulate it? Were board members properly informed about fundraising responsibilities when they were asked to serve on the board?

Educating and preparing your board may be the most important task you perform when you begin fund raising

#### The Board Member 3-WWW's

Workers
Wisdom
Wealth
Does your board have all three?

Your organization can be vulnerable if 50% of your funding comes from one source !

Fundraising has changed tremendously in recent years and that pace will only increase. Nonprofits must keep up with current practices and predict future ones.

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#### **Basics**

- Fundraising is a conversation between the funded & the funder
- Effective Fundraising is the result of telling your story.

Someone must ask for the Money

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#### Nearly finished...

- An organization cannot thank a donor enough
  - Donors have many options when it comes to donations. Never forget to say thank you.
  - · Creative thank you...
- Donor Retention
- Fund Raising is anything but an exact science!
   On your best da
- On your best day, with your best words, you will be told "no" sometime. Keep on keeping on. In fundraising "no" is rarely ever personal. Perseverance, not speed, will win this



#### Millennials & Gen Z

- Who are these people & how do they effect my Crime Stoppers program?
   Millenials-born between 1980-early 2000's
- Teens, young adults & 30 somethings
- Love internet
- Largest share of the US workforce
- They have money to give
- Born after 1996, oldest about 22, First social media account at age 11
- Ready to graduate college, get out in the world & advocate for causes they care about
  Young, but already have a presence in the nonprofit world
  Campus Crime Stoppers is Gen Z

- Tech Savy, don't know a world without internet, social media or smart phones

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#### Millennials & Gen Z

- Cashless!
- ▶If you're not already catering to this generation you're a little behind!

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#### Organize Your Fundraiser

- Determine your fundraiser
- > Select a committee & chairman
- Determine responsibilities
- Meet on a regular basis
- ▶ Have a de-briefing
- Understand that the first couple of years may not bring "the big bucks". Don't get discouraged!

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#### What Kind of Fundraiser Do You Need

- **Quick**
- ▶Specific Purpose
- →Ongoing
- Annual, Major

Methods have multiplied, direct mail, telethons were the most frequent & successful, some still dominate but new approaches are taking over.

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#### **Donor Chart**

What is a sponsor char? It's a planning tool to tell you how many sponsors and how many prospects you need to raise a specific amount of money.

Sponsor charts are NOT created using this math: to raise \$20,000.00 we will ask 20 people for \$1000.00 Instead it is built like a pyramid-we need one top sponsor and several major sponsors and many smaller donors.

The lead gift should be at least 15% and maybe up to 25% or more of the goal. Build the chart downwards by cutting the gift size in half and doubling or tripling the number of donors at each level. Roughly 80% of your goal will come from 20% of your donors. For each level you need 3-4 qualified prospects (not everyone will say yes to the amount you are seeking). Qualified means that you have some reason to believe the person would consider that level of sponsorship.

person would consider the sponsorship.
As you go down the list, you need fewer prospects because people who said no at higher levels may give at lower levels

\$5000 1-sponsor \$2500 2-sponsors \$1250 4-sponsors \$650 8 sponsors \$350 16-sponsors \$175 32-sponsors

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#### **Quick Fundraiser** ConocoPhillips Non Event CRIME ConocoPhilli STOPPERS \$50.00/SQ ▶ Boards ▶ Gun Raffle ▶ Anniversary-Birthday Giving ▶ PRE-TRIAL DIVERSION caseload-Community Service Buy-Out OLESSA Charity Committee FUND RAISER JEANS FOR A MONTH

#### Specific Purpose Fundraising

- ▶ Individuals
- · Corporations, Local & National
- ▶ Grants
- → Online Giving
  - · Giving Tuesday, FB/PayPal, Donating Birthdays

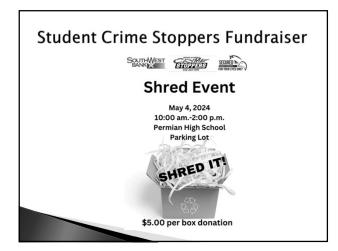
HEB Walmart/Sam's Club Target Look for the corporate Giving tab on their webpages!

Planned Giving encourage donors to include favorite causes in their estate planning.

Additional Reward agreement

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#### And more...

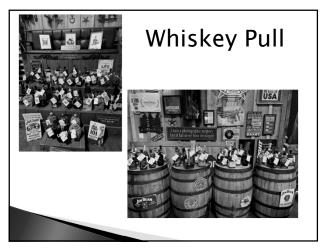
- Bucket/Bag Drawing
- ▶ Ball Drop
- ▶ Diamond Putt
- Celebrities/sports figures
- Elected officials
- Sponsorships
- Registration table
- Breakfast/lunch
- Carts
- Putting green
- Driving Range
- Score Board
- Mulligans
- Throws



#### More Ideas...

- ▶ Jail & Bail
- Celebrity waiters
- ▶ Cow Pie Bingo
- City/County
  Auctions
- → Silent Auction
  - Police helicopter ride
  - Day with the SWAT team
  - Training with K9
  - Ride along
  - Patch displays
  - Swap with another CS program









# THE SOLUTION—CHINESE RAFFLE TICKETS!

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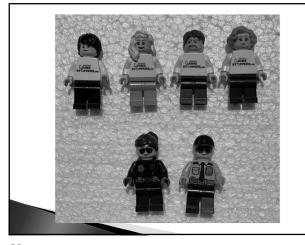
#### **BECAUSE WE'VE ALL BEEN THERE!**

- Make sure all gift cards are activated
- Cashless is a must!
- Is your raffle legal?
- Social Media is a must?
  - FB, Twitter, Instagram, LinkedIn

The #1 reason people don't give...

They haven't been asked!

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Don't Re-invent the Wheel

# **Crime Stoppers and Relationships with the Media**

#### Social Media Calendar



#### **January**

1/1 - Happy New Year

National Human Trafficking Prevention Month

National Stalking Awareness Month

1/9 - Law Enforcement Appreciation Day

1/11 – National Human Trafficking Awareness Day

Third Monday of the Month – Martin Luther King Jr. Day

1/28 - Data Privacy Day

#### **February**

**Black History Month** 

National Teen Dating Violence Awareness and Prevention Month

2/3 – National Missing Persons Day

2/14 - Valentine's Day (post reminders re: domestic violence or Teen Dating Violence Awareness, etc.)

2/15 - School Resource Officer Day

2/17 - Random Act of Kindness Day

#### March

3/7 - National Be Heard Day

Second Sunday of the Month – Spring Forward

3/13 - National K9 Veterans Day

3/17 - St. Patrick's Day

Check websites like National Today and Holiday Insights for more monthly post ideas!



#### **April**

Distracted Driving Awareness Month

National Alcohol Awareness Month

National Child Abuse Prevention Month

National Sexual Assault Awareness Month

Prevention of Cruelty to Animals Month

First Saturday of the Month - National Love Our Children Day (part of Child Abuse Prevention Month campaign)

National Crime Victims' Rights Week (typically third week of April)

Animal Cruelty/Human Violence Awareness week (third week of April)

National Volunteer Week (third week of April)

National Public Safety Telecommunicator's Appreciation Week (April 10-16)

National Youth Violence Prevention Week (April 12-16)

4/28 – Global Pay It Forward Day

#### May

5/4 - International Firefighter's Day

Second Sunday of the Month - Mother's Day

National Police Week (typically third week of May)

Week of May 15 - Police Week

5/15 - Peace Officers Memorial Day

5/25 - National Missing Children's Day

Last Monday of the Month – Memorial Day

#### June

6/1 - International Children's Day

National CPR and AED Awareness Week (first week of June)

Volunteers' Week (first week of June)

6/15 - World Elder Abuse Awareness Day

6/19 - Juneteenth

Third Sunday of the Month - Father's Day



If appropriate for your program, consider highlighting unsolved cases on their anniversary dates!



# **Crime Stoppers and Relationships with the Media**

#### Social Media Calendar



#### July

7/1 - McGruff's Birthday

7/4 – Independence Day

7/27 - National Love is Kind Day

7/30 - World Day Against Trafficking in Persons

#### **August**

8/17 - National Nonprofit Day (post donation link)

8/18 - Never Give Up Day

#### September

National Campus Safety Awareness Month

First Monday of the Month – Labor Day

9/11 – Never Forget

Child Passenger Safety Week (typically third week of September)

9/25 - National Day of Remembrance for Murder Victims

#### October

National Substance Abuse Prevention Month

National Crime Prevention Month

National Domestic Violence Awareness Month

10/10 – Mental Health Awareness Day

10/14 - National Stop Bullying Day

10/28 - First Responders Appreciation Day

10/31 - Halloween (Trick-or-Treating Safety Tips)

America's Safe Schools Week (typically third week of October)

Third Friday of the Month - Take Back the Night

#### **November**

National Child Safety Protection Month 11/4 – Use Your Common Sense Day 11/11 – Veterans Day

First Sunday of the Month - Fall Back Fourth Thursday of the Month - Thanksgiving

#### **December**

Human Rights Week (second week of December)

12/25 – Christmas

12/31 - New Year's Eve

#### Unsure what to post for the holidays?

Consider the festivities typically associated with those days and how you can create relevant safety awareness (e.g., drinking and driving awareness for St. Patrick's Day)



